EBRUARY 2020

WHIDBEY FAMILY HOUSING INSIGHTS

NEWS & STORIES





Our President's Message



I am pleased to announce that for the second year, Hunt Heroes Foundation, the non-profit organization founded by Hunt Military Communities, will be awarding scholarships to help enable the ongoing education of military members and their families. Last year we were able to help nine worthy students and awarded \$20,000. Because of the generous dona-

tions we received this year, we are able to increase scholarship awards and recognize 12 recipients and award \$30,000 in scholarship grants in 2020. I encourage you to apply if you or a loved one meet any of the following criteria:

A high school senior or high school graduate or a current postsecondary undergraduate at an accredited two- or four-year college, university or vocational school or a trade school student; or Planning to enroll in full-time undergraduate study at an accredited two- or four-year college, university, or vocational-technical school for the entire upcoming academic year. For more information and to fill out an application, go to:

https://www.scholarsapply.org/huntheroesscholarship/

The deadline to submit a nomination is 3:00 p.m. Central Standard Time, February 21, 2020, or until 50 applications are received, whichever comes first.

Best.

John Ehle President Hunt Military Communities



Conservation Corner

The recent February snowstorms (for the 2nd year in a row) was a major impact throughout our communities. Cold weather and other storms will be on their way throughout 2020. Are you prepared for a storm or power outage? Consider...

- Purchasing or preparing a disaster kit
- Drafting a disaster plan
- Who do I contact if my power is out? If you are in a PSE coverage area for electricity, you should report the outage directly to PSE at 1-888-225-5773. (If you reside in Whidbey Apartments, your energy provider is NAVFAC. If your power goes out, please contact your command)

Want to learn more about conserving energy? Pacific Northwest Communities has many informational videos and resources on the utilities section of our webpage:

http://www.northwestmilitaryhousing.com/current-residents/utilities

Tips:

- Know your thermostat and heating system well.
- Report any maintenance issues immediately so they can be addressed quickly.
- Know how your usage impacts your utility charges.
- Still need help?
- Reach out to Minol customer service at 888-636-0493
 OR your local Neighborhood Management Office at 360-679-4241.

WINTER WEATHER REMINDERS

- If you plan on traveling during the winter months adjust your thermostat to 55° or higher to keep pipes from freezing.
- Disconnect hoses and cover outside faucets with insulated covers. Replace furnace filters several times a year to help efficiency.
- When the snow hits our area and reaches a depth of 2 inches or more, we will plow the streets within the housing area.
- Residents are responsible to clear their sidewalks and driveways. The roads leading to our neighborhoods are owned by the Navy and are in their snow plow routes. Our maintenance team has two snow plows and will start plowing after 2 - 3" inches of accumulation.

If you have any questions about winterizing your home, please call the Neighborhood Maintenance Office at: 866-616-3267.

MEET YOUR NEW MAYLOR POINT COMMMUNITY SUPERVISOR!

"Thank You for the opportunity to introduce myself. My name is Jim Mauck Jr. I was born and raised in Michigan and moved to Washington 12 years ago. I am a prior Air Force service member and currently a military dependent. I have been with Hunt for over 4 years, working in the Victory Terrace and



Crescent Harbor Offices as a Resident Services Specialist. I have greatly enjoyed working with the service member and their families over the years. I am also very familiar with the property and the beautiful surrounding area. I look forward to this opportunity to continue supporting the military families, my co-workers and the civilians I meet every day."

RESIDENT PORTAL & MOBILE APP

SIGN UP FOR THE RESIDENT PORTAL

Once activated, you can manage a variety of resident services from your computer or mobile device:

- ⇒ Enjoy 24/7 self-service account management
- ⇒ Submit & track routine maintenance requests
- ⇒ Opt in to SMS Text
- ⇒ Communicate with your on-site team
- ⇒ Check out upcoming community event and more!

Join Today! Register online with your email address on file & your registration code previously provided:

https://www.rentcafe.com/residentservices/whidbeyisland-navy-north/userlogin.aspx

Encounter an issue? Contact you Management Office.

THE NEW WORK ORDER APP IS HERE!



RENTCafé Resident

Yardi Systems Lifestyle

€ Everyone

Add to Wishlist

Due to popular demand, we plan on an evening social to help residents sign up for Rent Café to allow for everyone to enter their own 'routine' work orders and track their progress 24 hours a day, 7 days a week!

Download the **RENTCafé App*** at:















CONTACT INFORMATION

Neighborhood Management and Maintenance Offices open Monday-Friday 8-5; Closed Saturday & Sunday

Victory Terrace - 2205 Egret Dr. - 360-679-4241 Crescent Harbor - 1930 Magnolia Way - 360-679-4241 Maintenance Shop - 2372 Robin St.

Maylor Point - 1093 Mt. Stewart Loop - 360-679-4241

Available for Emergencies 24/7 866-616-3267 Website: www.northwestmilitaryhousing.com Facebook: www.facebook.com/whidbeyislandfamilyhousing

ALL WEAPONS MUST BE REGISTERED WITH NASWI AND WITH YOUR NEIGHBORHOOD MANAGEMENT OFFICE - UNREGIS-TERED WEAPONS ARE GROUNDS FOR LEASE TERMINATION.







