

DECEMBER 2019

# WHIDBEY FAMILY HOUSING INSIGHTS NEWS & STORIES



*From our family to yours...*

# Happy Holidays

## Our President's Messages:



In just a few short weeks, we'll be celebrating the beginning of a new decade. As we do, we remember that 2020 is the 19th year that American troops have been fighting in the Global War on Terror - America's longest war. During this holiday season, and throughout the year, we appreciate the service and sacrifice you and your families make. With deployments or long training missions, our Service Members miss out on many special occasions, like Christmas, Hanukkah, Kwanza, and the New Year. This holiday season, our communities are doing special service projects to help those in need such as Toys for Tots, Operation Homefront, Troops for Trees, Christmas Angel, local food & toy drives, and much more. Through these efforts, we want to show our gratitude for our military families and all you do day-in and day-out. On behalf of everyone here at Hunt Military Communities, I want to take this time to wish you all a very safe and happy Holiday Season and a healthy and happy 2020.

Best,

John Ehle  
President  
Hunt Military Communities



## Holiday Decorating

We want all of our residents to enjoy living here and adding a personal touch by decorating for the holidays. One way to help make your house a home. Any lights or decorations attached to the home must not cause any physical damage. **Gutter clips or similar devices are required for affixing exterior lighting. Nails, screws, etc. are prohibited.** Roof decorations and lighting above the first floor roofline are not permitted. Residents will be required to immediately remove such decorations when discovered. **Canned "snow" or other similar substances must not be sprayed on windows, siding or brick facades.** Holiday lighting is only allowed from Thanksgiving until the second weekend in January, between 5PM and 10PM. Holiday lighting must be turned off when you are not home. Please remove all holiday lighting and decorations by the weekend of January 10th.





# RECP

## RESIDENT ENERGY CONSERVATION PROGRAM

### UTILITY BILLING TRANSITION FOLLOW UP:

On August 1, 2019 Hunt Military Communities transitioned to Minol USA as our utility billing partner, and we have taken several steps to improve the accuracy of your billing statements. We understand that this was a big change and that many of you have questions about your individual statement. Your satisfaction and feedback are important to us, so please reach out with questions or comments. You can receive assistance by calling the Minol customer service line at **888-636-0493** or by contacting your local Neighborhood Management Office.

## Congratulations to all of Our CEL Winners!



## SAVE THE DATE

### December 5th

NASWI & Whidbey Island Family Housing  
Santa Parade

When you hear the sirens it means Santa is near! So come on out, bring the cheer, and celebrate that the holiday season is here! Neighborhood arrival times:

- Whidbey Apartments 4:00 PM
- Crescent Harbor 4:30 PM
- Maylor Point 5:30 PM
- Victory Terrace 6:30 PM

### December 11th

#### Cookies with Santa

Enjoy cookies with Santa at the Victory Terrace Community Center, 4:30PM - 6PM.

### December 17th

#### Operation Homefront Holiday Toy Drive

Eligibility: E1-E6 Active Duty; or Post 9/11 wounded, ill or injured service members of any rank both currently and no longer serving. Pre-registration is required:

<https://my.operationhomefront.org>

Location/Time: Victory Terrace Community Center, 4PM-6PM.

## Winter Weather Reminders

If you plan on traveling during the winter months adjust your thermostat to **55°** or higher to keep pipes from freezing

Disconnect hoses and cover outside faucets with insulated covers. Replace furnace filters several times a year to help efficiency

When the snow hits our area and reaches a depth of 2 inches or more, we will plow the streets within the housing area.

Residents are responsible to clear their sidewalks and driveways. The roads leading to our neighborhoods are owned by the Navy and are in their snow plow routes. Our maintenance team has two snow plows and will start plowing after 2 - 3" inches of accumulation.

If you have any questions about winterizing your home, please call the Neighborhood Maintenance Office at: 866-616-3267

## CONTACT INFORMATION

Neighborhood Management and Maintenance Offices open  
Monday-Friday 8-5; Closed Saturday & Sunday

Victory Terrace - 2205 Egret Dr. - 360-679-4241

Crescent Harbor - 1930 Magnolia Way - 360-679-4241

Maintenance Shop - 2372 Robin St.

Available for Emergencies 24/7 866-616-3267

Website: [www.northwestmilitaryhousing.com](http://www.northwestmilitaryhousing.com)

Facebook: [www.facebook.com/whidbeyislandfamilyhousing](http://www.facebook.com/whidbeyislandfamilyhousing)

ALL WEAPONS MUST BE REGISTERED WITH NASWI AND WITH YOUR NEIGHBORHOOD MANAGEMENT OFFICE - UNREGISTERED WEAPONS ARE GROUNDS FOR LEASE TERMINATION.



[HuntMilitaryCommunities.com](http://HuntMilitaryCommunities.com)

