

WHAT'S HAPPENING

Community Updates and Stories | FEBRUARY 2019



ONE MISSION. ONE COMMUNITY.



CEL Action Update

As part of our commitment to service we are implementing actions directly as a result of the feedback we received. Here are a couple of the direct actions we are taking now:

- Management team has contacted everyone who requested a call back on CEL comment cards

- Reviewing all resident surveys to address reoccurring issues and concerns throughout the community
- Performing monthly playground inspections to ensure a safe play space for children
- Providing increased accessibility to our management team through a variety of methods including our meet and greet event on March 5 at the Victory Terrace Community Center

We look forward to updating you on more direct action that is taking place because of your feedback. We also encourage you to reach out not just during the CEL survey but all year round. Email submission of this feedback can be sent to: northsoundrso@huntcompanies.com.



COMMUNITY LIVING: FOR SAFETY AND WELL-BEING

Living in family housing has its benefits. Close proximity to base activities and services as well as creating a real sense of community. But living so close together can have its challenges, too. By following a few simple rules will help ensure a positive environment for all:

Clean up after your pets in your home, in your yard and especially whenever they are in the community.

Dogs must be leashed at all times and cannot be left unattended outside and/or tied to common area trees, posts or other fixtures.

Please park in designated spots (garage, driveways, street - where available) and not up on the curbs or in the grass OR anywhere that impedes the flow of traffic in the neighborhood.

Holiday lighting is authorized for use between the hours of 1700 to 2200 hours from Thanksgiving Day until the second weekend in January. (All holiday lighting and décor is to be removed by January 13th to include, wreaths, gutter/shingle clips)

Help keep the community looking neat and tidy by properly storing your trash and recycling bins by 8:00PM same day as pick-up. Make sure your trash/recycle bins are clearly marked with your address prevent the local wildlife from making a mess and invading the neighborhood by completely closing trash bin lids at all times

SAVE THE DATES

FEBRUARY 8

"Make & Take" Valentine's Day Craft

RSVP required: 360-679-4241

Victory Terrace Community Center

4PM-6PM

FEBRUARY 9

"Make & Take" Craft (MWR)

Chocolate Rose Bouquet

\$5 per person, includes all materials and supplies.

Convergence Zone

3PM- 5PM

FEBRUARY 22

Teen Frosty Fiesta

Photo Booth, DJ, Games, Tacos, Nachos, snow ones, and prizes!

Mexican hot chocolate and more festive food! FREE

Must be a registered member of the Youth Center!

It is FREE to be a member!

Wake Ave Youth Center

6:00 PM - 10:00 PM

FEBRUARY 23

Jim Creek's Superhero Initiative

Enjoy crafts, activities, and games!

Come dressed in your favorite costume or make one with us!

Jim Creek Navy Community Recreation Area

Call: (425) 304-5363/5315

12AM-4PM

FEBRUARY 27

Relationship Resources (2 Hours) NEW!

This workshop is designed to provide information, tools, and resources to people interested in developing and investing in a committed relationship.

Nor'Wester

4:00 PM - 6:00 PM

FEBRUARY 28

Family Readiness Fair

Victory Terrace Community Center

4:30 PM - 7:30 PM



HuntMilitaryCommunities.com





Winter Weather

Reminder about what to do during these chilly months...

HUNT
ONE MISSION. ONE COMMUNITY.

Whether you will be home or away please be sure to follow these tips:

Leave thermostat set at 60° or higher, disconnect hoses and cover outside faucets with insulated covers, replace furnace filters several times a year to help with efficiency

When (if) the snow hits our area and reaches a depth of two inches or more we will plow the streets within the housing areas. We do not clear the sidewalks or driveways (residents need to clear their own). The streets leading to housing will be plowed by NAVFAC crews.

LEAVE YOUR THERMOSTAT SET TO 60°
TO KEEP PIPES FROM FREEZING

NOW OPEN! THE MAYLOR POINT COMMUNITY CENTER

The Maylor Point Community Center is now open for community use. Stop by and check out the new beautiful floors! If residents are interested in reserving the newly open community center, please schedule an appointment at 360-679-4241.



**YOU'RE
INVITED!**

March 5th
**Victory Terrace
Community
Center**
5:00 - 6:00 PM



CONSERVATION CORNER

Don't Get Caught in the Dark.

The recent power outage was a major impact to almost all of us within the last month. Other windstorms and cold weather are on their way throughout 2019.

Are you prepared for another power outage? Consider purchasing or preparing a disaster kit and drafting a disaster plan.

Who do I contact if my power is out? If you are in a PSE coverage area, you should report directly to PSE for the outage at 1-888-225-5773. All other requests can go through the NMO. We can assist you with determining who your service providers are.

Want to learn more about conserving energy? Pacific Northwest Communities has put together many informational videos and resources on the utilities section of our webpage:

<http://www.northwestmilitaryhousing.com/current-residents/utilities>
Still need help? Refer to the Community Message on your monthly utility statement OR reach out to our team for further assistance at 360-679-4241.

CONTACT INFORMATION

Neighborhood Management Offices open Monday-Friday 8-5; Closed Saturday & Sunday
Victory Terrace - 2205 Egret Dr. - 360-679-4241
Crescent Harbor - 1930 Magnolia Way - 360-679-4241

Maintenance Office open Monday-Friday 8-5; Closed Saturday & Sunday 2372 Robin St.
866-616-3267
Available for Emergencies 24/7

Website: www.northwestmilitaryhousing.com
Facebook: www.facebook.com/whidbeyislandfamilyhousing

ALL WEAPONS MUST BE REGISTERED WITH NASWI AND WITH YOUR NEIGHBORHOOD MANAGEMENT OFFICE - UNREGISTERED WEAPONS ARE GROUNDS FOR LEASE TERMINATION.

