

WHAT'S HAPPENING

Community Updates and Stories | NOVEMBER 2018



ONE MISSION. ONE COMMUNITY.



WE APPRECIATE YOUR FEEDBACK!

A great big "THANK YOU" to everyone who took the time to complete the Resident Satisfaction Survey. We had a great response rate and value your feedback and comments!

SURVEY PARTICIPATION PRIZES...

Congratulations to all of the weekly prize winners! We will be drawing the Grand Prize Winners soon... could you be one of them?



THE IMPORTANCE OF THE RESIDENT SATISFACTION SURVEY

We want everyone to know how important the CEL survey is and that we listen to what you have to say. Hopefully you filled out your CEL Resident Satisfaction Survey this year and let us know how you feel about living at Pacific Northwest Communities, Whidbey Island. Your candid feedback allows us to use the results of the survey to determine areas where we need to improve and to focus on making your living experience a better one.

Over the next few weeks we will be contacting residents that have asked for follow up. We will also be sharing with you some of the results of the survey so you can see the impact your comments and the survey scores have on changes and improvements in the community.

SAVE THE DATES

NOVEMBER 1-15

Donate non-perishable food items and enter to win a turkey or ham for your Thanksgiving meal! Victory Terrace and Crescent Harbor Neighborhood Offices.

NOVEMBER 7

Wood Plank Painting, 6-9PM, Bakerview Restaurant. Call 360-257-2505 for pricing and information.

NOVEMBER 10

Oak Harbor Community Veterans Day Program, Oak Harbor High School, 11:00AM

NOVEMBER 12

Veterans Day Parade, 1:00PM, Downtown Oak Harbor

NOVEMBER 17

Princess Tea Party, M.T. McCormick's Officers Club, 3-5PM.
Dress your best and meet your favorite princesses! Call 360-257-2505 for more information.



HuntMilitaryCommunities.com





HOLIDAY DECORATING

We want all of our residents to enjoy living here and adding a personal touch by decorating for the holidays is one way to help make your house a home.

Any lights or decorations attached to the home must not cause any physical damage. Gutter clips or similar devices are required for affixing exterior lighting; nails, screws, etc. are prohibited. Roof decorations and lighting above the first floor roofline are not permitted. Resident will be required to immediately remove such decorations when discovered. Canned "snow" or other similar substances must not be sprayed on windows, siding or brick facades. Holiday lighting is only allowed from Thanksgiving until the second weekend in January, between 5PM and 10PM. Holiday lighting must be turned off when you are not home. Please remove lighting and holiday decoration by the weekend of January 13th.



OUTDOOR FAUCET COVERS

Winter weather and freezing temperatures will be here before we know it. Start getting your home ready for winter by disconnecting hoses and covering outside faucets with insulated covers. If you don't already have a faucet cover handy, come on down to the maintenance shop - we've got them for free! And, help ensure your furnace is operating at tip-top shape by replacing filters. Not only does replacing the filter help your furnace run more efficiently it can also help reduce maintenance issues. Free furnace filters are available at maintenance; give them a call for more details on winterizing.



RESIDENT ENERGY CONSERVATION PROGRAM (RECP)

Residents are charged the same rate that Hunt Military Communities is charged to provide utilities to your home.

- The rate will be included on billing statements and is available at any time by contacting Hunt Military Communities.
- The easiest way to reduce your energy usage is by regulating your thermostat to minimize heating and or cooling requirements. Wise use of hot water, lighting and appliances can also contribute significantly to energy savings.
- Residents with a past due account will receive delinquency notice letters and a late fee. Extreme delinquencies can result in a notice to vacate housing and can potentially affect your credit. Hunt Military Communities will work with you to arrange payment plans if you need help making payments.

CONTACT INFORMATION

Neighborhood Management Offices open Monday-Friday 8-5; Closed Saturday & Sunday
Victory Terrace - 2205 Egret Dr. - 360-679-4241
Crescent Harbor - 1930 Magnolia Way - 360-679-4241

Maintenance Office open Monday-Friday 8-5; Closed Saturday & Sunday 2372 Robin St.
866-616-3267
Available for Emergencies 24/7

Website: www.northwestmilitaryhousing.com
Facebook: www.facebook.com/whidbeyislandfamilyhousing

ALL WEAPONS MUST BE REGISTERED WITH NASWI AND WITH YOUR NEIGHBORHOOD MANAGEMENT OFFICE - UNREGISTERED WEAPONS ARE GROUNDS FOR LEASE TERMINATION.

